

Applicant	: SEGIS VIET NAM CO., LTD	
Address	: Lot 34, 6 <sup>th</sup> Street, Tam Phuoc Industrial Zone,	Add value.
	Dong Nai Province 76100	Inspire trust.
Attention	: Le Quang Minh	
Received Date	: Feb 11, 2022, confirmation date: Mar 02, 2022	
Test Period	: From Mar 02, 2022 to Mar. 03, 2022	
Sample Description	: Dragonfly Rod Sled Base (S0033)	
Phase/Stage of Production	: Production	
Manufacturer	: Segis Viet Nam	
Model/Style#	: Dragonfly Collection	
Item#	: //	
SKN/SKU#	:/	
Date of Production	: Dec/28/2021	
Buyer	. /	
Agent	: /	
P.O.#	: /	
Color	. /	
Wood Type or specie/ Material	:/	
Quantity of sample(s) submitted	SUD	
Fiber content		
Country Of Origin	: VIET NAM	
Country Of Destination	: /	

### Result summary/ conclusion:

Test parameter(s)	Conclusion	
BS EN 16139:2013 Furniture - Strength, durability, and safety - Requirements for non-domestic seating (Level 2) (For Clause 4.1; 4.2; 4.3; BS EN 1728:2012, 6.4; 6.5; 6.6; 6.17; 6.18; 6.15)	Pass/ See Result(s)	

Note: (1) General Terms & Conditions as mentioned overleaf, (2) the test report shall not be reproduced except in full without the written approval of the laboratory. Any use for advertising purposes must be granted in writing. This technical report may only be quoted in full. This report is the result of a single examination of the object in question and is not generally applicable evaluation of the quality of other products in regular production. For further details, please see testing and certification regulation, chapter A-3.4.

In regular production. For lutther details, please see testing and certification regul	lation, chapter A-3.4.
Disclaimer Measurement Uncertainty:	
Unless otherwise agreed upon, Pass or Fail verdicts are given based on the mea	asured values without any considerations of measurement
uncertainties. Please note, every test method has a measurement uncertainty whether the second secon	nich has been evaluated by the laboratory according to
ISO/IEC 17025 requirements. By taking measurement uncertainties into account	it might happen that measured values can neither be
assessed as PASS nor as FAIL	
Laboratory: TÜV SÜD Vietnam Co. Ltd.	Phone: 084-28-62678506
Lot III-26, 19/5A Street, Industry Group III,	Fax: 084-28-62678511
Tan Binh I.P, Tay Thanh Ward, Tan Phu District,	Url: <u>www.tuvsud.com/vn</u>
Ho Chi Minh City, Vietnam	



### Note(s):

- The submitted sample(s) is Not Drawn by the Laboratory.

Customer inquiries, please contact: Mai Pham, Tel: +84 28 6267 8507, Ext: 123; email: <u>thanh-mai.pham@tuvsud.com</u>

TÜV SÜD Vietnam TÜV SÜD Group Checked by

Pham Thi Thanh Mai Senior Executive - Customer Service Tran Thi Lien Hardlines Lab Manager

Approved by





### **PHYSICAL CHARACTERISTICS:**

Overall Dimension:			
Depth x Width x Height (mm)	550 x 495 x 790	Seat height (mm)	470
Net Weight (kg)	5.8	Backrest (mm)	375

### TEST RESULT(S):

BS EN 16139:2013 (Level 2)			
Clause	Description	Result	Comments
4.1	General requirements	Pass	
4.2	Shear and squeeze points	Pass	
4.2.1	Shear and squeeze points when setting up and folding	Not Applicable	
4.2.2	Shear and squeeze points under the influence of powered mechanisms	Not Applicable	
4.2.3	Shear and squeeze point during use	Pass	
4.3	Stability	Pass	
4.3.1	General	/	
4.3.2	Swiveling chairs	Not Applicable	
4.4	Rolling resistance of the unloaded chair	Not Applicable	
BS EN 1728:2012, 6.4	Seat static load and back static load test.	Pass	
BS EN 1728:2012, 6.5	Seat front edge static load test.	Pass	
BS EN 1728:2012, 6.6	Vertical static load on back	Pass	See Not II
BS EN 1728:2012, 6.8, 6.9	Foot rest and Leg rest static load	Not Applicable	
BS EN 1728:2012, 6.10	Arm rest sideways static load test	Not Applicable	
BSEN 1728:2012, 6.11	Arm rest downwards static load test	Not Applicable	
BS EN 1728:2012, 6.13	Vertical upwards static load on arm rests	Not Applicable	
BSEN 1728:2012, 6.17	Combine seat and back durability test	Pass	See Note III
BSEN 1728:2012, 6.18	Seat front edge durability test	Pass	
BSEN 1728:2012, 6.20	Arm rest durability test	Not Applicable	
BS EN 1728:2012, 6.21	Foot rests durability test	Not Applicable	
BSEN 1728:2012, 6.15	Leg forward static load	Pass	



BSEN 1728:2012, 6.25	Back impact test	Not Applicable	
BS EN 1728:2012, 6.26	Arm impact test	Not Applicable	
BS EN 1728:2012, 6.27.1	Drop test (Multiple seating)	Not Applicable	
BS EN 1728:2012, 6.14	Auxiliary writing surface static load test	Not Applicable	
BS EN 1728:2012, 6.22	Auxiliary writing surface durability test	Not Applicable	
7.	Information for use	Not Conducted	

#### **COMMENTS:**

- Note I: Seat load on parts not undergoing test: 750 N
- Note II:The test is only applicable for chairs without head/neck rest and for chairs with a height of the<br/>backrest < 1000mm above ground.</th>Note III:No minimum force defined

P = Pass

F = Fail

NA = Not Applicable to this product design

#### NC = Not Conducted as per client request

TT = Test Terminated due to earlier failure

58



### SAMPLE PHOTO(S)









# General Terms and Conditions of Business

of TÜV SÜD Vietnam Co., Ltd (hereinafter referred to as" TÜV SÜD")

- 11 These General Terms and Conditions of Business are applicable to all Product Testing / Inspection / Certification Services 61 and other services provided by TÜV SÜD (the Services). The client shall accept TÜV SÜD's General Terms and Conditions of Business and the prices valid at the time of order 1.2 placement. Deviating terms and conditions of business of individual clients cannot be recognized as a matter of principle. Ancillary agreements, promises and other statements by TÜV SÜD employees or officially authorized experts called in by 1.3 TÜV SÜD shall only be considered binding if expressly con-firmed by TÜV SÜD and in writing. This shall also apply to any 5th month amendments to these terms and conditions. 6.2 Contractual Performance and Clients' Responsibilities TÜV SÜD shall perform the Services in accordance to TÜV SÜD customary manner unless otherwise agreed in writing. 2.1 Unless otherwise explicitly agreed in writing or regulated by the law and regulations, no responsibility shall be assumed for the correctness of the safety programs and safety regulation on which the tests and inspections have been based. 6.3 TÜV SÜD shall be entitled to make use of sub-contractors in the implementation of the order only if this has been explicitly 2.2 agreed upon in writing. 6.4 The scope of the Services to be performed by TÜV SÜD shall be defined in writing on placement of order. If any modification or extension of the scope prove necessary within the context of due performance of the contract, they shall be additionally 23 agreed upon in advance and in writing. 6.5 2.4 The client shall supply the necessary accessories, information and / or documents, for the Services including any foreign test reports, company test reports, product specifications, catalogues and instruction manuals. Until all necessary accessories, information or documents are supplied, TÜV SÜD will not commence the Services. TÜV SÜD, at its sole discretion, reserves the right not to undertake the Services and terminate the agreement for the same 6.6 25
- in the event the client fails to comply with the terms and conditions set out herein
- Deadlines, Delay or Failure of Performance 3.1
- The deadlines for contractual performance quoted by TÜV SÜD shall be binding only if this has been explicitly agreed upon in writing or regulated by the law and regulations. 3.2
- TÜV SÜD shall not be liable for any delay or failure in respect of its contractual performance arising from any cause outside its control unless regulated by the law and regulations.
- In the event that TUV SUDs contractual performance is delayed due to any cause outside its control. TUV SUD shall have the option at its sole discretion to either (i) extend the period for performance in accordance to the period of delay or (ii) 3.3 terminate the agreement for the Services.
- Warranty
- Warranty by TÜV SÜD only covers Services with which it has been explicitly commissioned as per Section 2.1 or 2.3 Warranty regarding the proper condition and overall functioning of the plants to which the inspected or tested parts belong shall 41 therefore be excluded. In particular, TÜV SÜD shall not assume any responsibility for the design, materials and construction of the examined plants unless these issues have been explicitly included in the contract. Even if the latter is the case, the
- warranty and the legal responsibility of the manufacturer shall be neither restricted nor assumed. Any warranty given by TÜV SÜD shall initially be restricted to supplementary performance to be completed within a 4.2 reasonable time limit informed in writing to and agreed by the customer or regulated by the law and regulations. Should such supplementary performance fail, i.e. be impossible or unacceptable for the customer or be unjustifiably refused or delayed by
- TUV SUD, he customer shall be entitled, at its discretion, either to a reduction of the price or rescission of the contract. TUV SUD, the customer shall be entitled, at its discretion, either to a reduction of the price or rescission of the contract. TUV SUD warrants that it will exercise reasonable care and diligence in performing the service herein. Save as provided herein, all other warranties by TUV SUD, whether expressed or implied, are hereby expressly excluded. The client warrants that all information and/or documents supplied to TUV SUD are accurate and correct in all aspects and shall indemnify TUV SUD as the recent law and regulations for all loss and damages arising from the Services herein caused 4.3
- 4.4 by incorrect information and/or documents supplied by the client. Liability
- Unless regulated by the law and regulations, TÜV SÜD shall only be liable for damages regardless of their legal basis if TÜV SÜD has caused any damage as a result of an intentional or grossly negligent act or if TÜV SÜD has negligently 5.1 breached a substantial contractual obligation ('material obligation'). In the event that TÜV SÜD is in breach of any substantial contractual obligations, TÜV SÜD shall only be liable for the damage related to and typically foreseeable under the particular
- contract at the time of entering into the contract. Whilst all reasonable care will be taken where the product / equipment is in TÜV SÜD's custody, unless otherwise stipulted 5.2 in the contract / agreement or regulated by he law and regulations, TUV SUD shall not under any circumstances be responsible for any loss or damage to the product / equipment during transit or while in the custody of TUV SUD, unless by fraud or negligence of TUV SUD. The client shall arrange for all necessary insurance against accidental loss or damage to he product / equipment, either in transit or at TÜV SÜD premises.
- Unless there is a written request made for the return of the product / equipment at the time when they are delivered to TUV SUD for testing or the agreement for testing expressly provides for the return of the product / equipment, all product / equipment provided to TUV SUD for testing will be disposed after 1 month from the date of testing and the client agrees this 5.3 principal
- Unless regulated by the law and regulations, TÜV SÜD shall not be liable for any damages caused as a result of a negligent 5.4 breach of a non-substantial contractual obligation. Unless regulated by the law and regulations, "Substantial contractual obligations" are those obligations that protect the
- 5.5 customer's legal interests deemed to be substantial to the contract, which the contract, based on its content and purpose, must specifically grant to the customer; further, such contractual obligations are substantial which are deemed to be prerequisites for proper performance of a contract and upon the observance of which the customer has generally relied and may rely.
- Unless regulated by the law and regulations, TÜV SÜD shall not be liable for any incidental, indirect, special or consequential 5.6 loss or damage whatsoever, including, but not limited to, loss of revenue, profits, contracts, business or anticipated savings or loss of goodwill or reputation, whether foreseeable or not and whether arising from any act or omission on the part of TUV SUD in the provision of the Services.
- Any person making claims under this contract may inform TÜV SÜD about any potential damage for which TÜV SÜD could 5.7
- 5.8 If claims for damages against TÜV SÜD are excluded or limited, this shall extend to any personal liability of any statutory organs, experts, miscellaneous employees, vicarious agents or any other auxiliary personnel of TÜV SÜD for the said / same claims on the same legal relation.
- TÜV SÜD total liability to the client under or in connection with the agreement for Services and/or in tort (including negligence) 5.9 in any event (other than death or personal injury resulting from TÜV SÜD 's negligence) shall not exceed the amount of fees paid by the client to TÜV SÜD in respect of the Services

- Ferms of Payment, Prices Unless a fixed price or other calculation basis has been explicitly agreed upon, services shall be billed in accordance with the prices of TÜV SÜD valid at the time of contract conclusion. In the absence of a valid schedule of prices, contractual provisions must be agreed on a case-by-case basis. If there is a period of more than 4 months between placement of the order and completion of the order by TÜV SÜD and
- there has been a price increase in the meantime, then the modified price shall be used as the basis of calculation as of the
- Reasonable advance payments may be requested and/or partial invoices covering services already rendered may be made out. Partial invoices need not be designated as such. The receipt of an invoice does not mean that the order has been billed completely by TÜV SÜD.
- Companies who are not given any credit terms by TÜV SÜD have to pay in advance. For companies who are given credit terms by TÜV SÜD, an invoice will be issued when a job is completed and the fees shall be remitted to TÜV SÜD within thirty days of presentation of the invoice.
- The client agrees to indemnify and pay TÜV SÜD for all taxes (Value Added Tax VAT), levies and duties including, but not limited to, goods and services tax or withholding tax which TÜV SÜD may be liable to pay as a result of providing the services to the client herein.
- Any objections to invoices must be made in writing to TÜV SÜD within a 14-day preclusion period after receipt of invoice, with reasons stated.
- When a client decides to cancel the order for the Services (other than audits), he may do so by giving a notice in writing to TÜV SÜD. In case TÜV SÜD receives the cancellation request within three working days after confirmation of the order, The client will be charged for all Services performed prior to such cancellation and in vice versa, the client agrees to pay the full fee for the Services as the contract.
- For audits, any request for cancellation or postponement of the audit must be given within six weeks in advance of the scheduled audit date, the client will be charged for all Services performed prior to such cancellation or postponement and in vice versa-the client agrees to pay the full fee for the audit as the contract Force Majeure
- Without prejudice to Clause 3. In the event that either party is unable to perform its obligations to the other party in whole or in part or noi in a timely manner due to an unusual and unforeseeable event beyond the control of that party (force majeure event), the affected obligations of the party relying on the force majeure event shall be suspended for as long as the force majeure event and its consequences persists any obligations of the other party to provide consideration during this time shall lapse. Claims of the other party, in particular claims for damages, shall not arise in this respect. The party invoking force majeure shall, however, be obliged to inform the other party without delay in text form of the event, the suspended performance obligations and the expected duration of the suspension of the performance obligations. The same shall apply If, by observing a reasonable duty of care, the party invoking force majeure recognizes, whilst the performance obligations are suspended, that the notified probable duration of the suspension will change significantly. If the force majeure event lasts longer than six months from the first information to the other party, both parties shall be entitled to withdraw from the contract. The right of withdrawal shall be replaced by a right of termination for continued obligations. The suspension of a payment obligation - except in scenarios prescribed by law or if such payment obligation represents a consideration within the meaning of sentence 1 of Clause 7 - cannot be based on force majeure.
- Secrecy, Copyright, Data Protection TÜV SÜD shall have the right to copy and file any written documents submitted for perusal which are important for 8.1 performance of the order.
- In as far as expert opinions, audit reports and the like that are protected by copyright are prepared within the scope of contractual performance, TUV SUD shall grant the customer a simple, non-transferable right of use, if this is required by the 8.2 underlying purpose of the contract. This grant of copyright explicitly shall not include the transfer of any other rights; the customer shall, in particular, not be entitled to change (process) or use expert opinions, audit reports, test results, calculations and the like outside its business.
- TÜV SÜD, its employees, and the expert engineers called in by TÜV SÜD shall not, without authorization, disclose or use any confidential information belonging to the client which they become cognizant during their activities provided that this clause shall not apply to information that is already known to TUV SUD prior to such disclosure; or passes into the public domain otherwise than as a result of a breach of this confidentiality obligation on the part of TUV SUD; or was received from a third party who is not under any confidentiality obligations or who did not acquire the information in confidence; or was
- independently conceived or developed by TÜV SÜD without reference to the disclosed confidential information. By engaging TÜV SÜD for the Services, the client permits TÜV SÜD to use and/or process data, including personal data, for the proper performance of the Services and for other permissible purposes. TÜV SÜD agrees to comply with applicable personal data protection laws Q Lien
- In addition to any right of lien to which TÜV SÜD may be entitled by law, TÜV SÜD shall be entitled to a general lien on all product / equipment submitted for the Services as the agreement, contract with the client 10. . Indemnity
- The client shall indemnify TÜV SÜD fully in accordance with the law and regulations against all loss or damages suffered and cost and expenses incurred by TUV SUD and all claims by any third parties as a result of provision of the Services (including but not limited to the improper use of the test reports, supply of inaccurate information and/or documents to TUV SUD or any claim by third party for infringement or intellectual property rights and/or for discovery of information and/or for delivery of documents or products / equipment) unless the same is caused by the act or neglect of TÜV SÜD 11 Court Appearance
- In the event any of the employees of TÜV SÜD is requested by the client or summoned by the court upon application by the client or any other parties for his attendance in court as an expert witness on the subject of the Services provided, the Client agrees and shall pay TÜV SÜD for such attendance in court based on TÜV SÜD's prevailing rates, agreed by the writen confirmation of the client, for court attendance. TÜV SÜD may at its sole discretion revise its rates for court attendance from time to time
- Governing Law The agreement for the Services shall be governed by and construed in accordance with the laws of Vietnam
- 12.2 TÜV SÜD and the client agree to submit to the jurisdiction of the Vietnam Courts.
- Validity of Agreement
- If any terms and conditions of this document are invalid or unenforceable for any reason, such invalidity or unenforceability 13.1. shall not affect the validity or enforceability of the remainder of the terms and conditions

effective: 15 May 2021 (TÜV SÜD Vietnam Co., Ltd.) Version 9